

PRIVACY

Privacy Statement

This Privacy Statement describes our practices regarding information we gather from you while you visit CRS's website via www.cyberretaliatorsolutions.com

As a wholesale distributor, CRS provides products and services to technology solution providers, resellers and retailers. In order to better serve these customers, parts of the content provided on our website is password-protected to enable a true business-to-business environment.

The Information We Collect

For all visitors to www.cyberretaliatorsolutions.com, CRS collects general data pertaining to each website visitor, such as the visitor's IP address, operating system, browser type and version number, and the webpages viewed, including navigation paths, advertisements selected and promotions clicked. While your site behaviour characteristics are individually traceable, they are aggregated and tracked with all other visitor information.

For our registered customers, in addition to the information we collect for all visitors, site behaviour characteristics tracked and aggregated include business transactions conducted, and depending upon your business structure, may include personal data such as your name, account information and your designated email address.

Use of the Information Collected

While the information that we collect enables us to offer better service, we may use the data for other purposes. CRS may share any information it collects with other parties including its business partners, suppliers and financial institutions. CRS may also disclose information in response to subpoenas, governmental requests or other legal process or to otherwise protect CRS's legal or contractual obligations.

Cookies

On your first and subsequent visits to CRS's website, we may issue one or more cookies, small files stored on your computer's hard drive, in order to simplify and ease your continued use of www.cyberretaliatorsolutions.com. There are a variety of cookies used that serve various purposes including but not limited to establishing your personal preferences while visiting our website.

If you would like to opt out of cookie tracking, simply disable cookies from your browser settings to match the level of privacy that you desire.

Note: different browsers utilize different ways to configure cookie settings. For help with different browser settings and cookies, refer to the browser sites below:

- [Internet Explorer](#)
- [Firefox](#)
- [Safari](#)
- [Chrome](#)

Changes to the Privacy Statement

CRS reserves the right to change its practices concerning information gathered from visitors to its Web site. If such changes occur, this Privacy Statement will be updated.

CRS welcomes your comments regarding this Privacy Statement; please contact us by email.

PRIVACY POLICY

The Protection of Personal Information Act No 4 of 2013 ("POPIA") has come into effect, and requires your information to be protected. Cyber Retaliator Solutions (referred to as "CRS"), is committed to protecting your privacy and ensuring that your personal information is protected.

This Privacy Policy Explains

- Privacy Principles.

- What information CRS collects and why we collect it.
- How CRS uses, discloses and protects that information.
- Content on the CRS website is for informational purposes only. Contact your CRS sales representative for verification of prices, specials and dates of promotions.
- All rights reserved. All trademarks are the property of their respective companies.
- Certain links will allow you to leave CRS's website. The linked sites are not under the control of CRS, and CRS is not responsible for the contents of any linked site or any link contained in a linked site, or any changes or updates to such sites.
- CRS is not responsible for webcasts or any other form of transmission received from any linked site. CRS is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement of the site by CRS.
- Every effort has been made to ensure the accuracy of all information on this website. CRS makes no warranty expressed or implied with respect to the accuracy of the information, including prices, product editorials, product specifications or advertising.
- All manufacturers' suggested retail prices are current at the time of publication and are subject to change without notice.

Privacy Principles

1. **Fairness**

We collect and process personal data fairly and in accordance with applicable law.

- **Legitimacy**

We only use personal data for specified and legitimate purposes as allowed by applicable law.

- **Relevance**

We collect only the minimum amount of personal data required to fulfil the purpose and will not collect irrelevant or excessive amounts of data.

- **Accuracy**

We take reasonable steps to ensure personal data is accurate.

- **Retention**

We comply with applicable laws regarding how long personal data should be retained.

- **Individual's Rights**

We comply with applicable laws regarding a data subject's rights, such as the right of access and correction.

- **Protection**

We comply with applicable laws regarding data security standards to ensure personal data is adequately protected.

- **Cross-border transfers**

We only transfer personal data across national borders in compliance with applicable laws.

What Information Does This Policy Apply To?

This policy applies to personal information collected by CRS in connection with the services that we offer.

CRS collects, stores and processes personal information (including special personal information) about you that may be used in connection with the management of your account with us, or the delivery of services or goods.

Reasons for the collection of Personal Information

CRS may collect, process and use your personal information for, including but not limited to:

- Carrying out and managing its business operations;
- Servicing your account and/or managing our relationship with you;
- Providing benefits and services to customers and vendors;
- Confirming and verifying identity for security purposes;
- Making payments and confirming that payments are made to the correct beneficiaries;
- Assessing and processing instructions, queries and requests received;
- Identifying and confirming authorised third parties;
- Updating records with the correct and current information in order to keep in contact;
- Auditing, reporting and record keeping purposes;
- Archiving emails for disaster recovery purposes;
- Legal reporting obligations;
- Any related purpose/s; and/or
- Any other legitimate business interests.

Information collected

The personal information that will be collected and processed about you from time to time may include but is not limited to the following:

- Name and surname;
- Identity number;
- Company details and registration/VAT number;
- Contact Information;
- Banking details.

Please note:

- In some instances, CRS may send your personal information to an authorised third party to verify your information, for example checking your credit limit with a credit bureau.
- CRS will endeavour to only supply your information to third parties who will exercise the necessary protections over your information.
- We may share your personal information across our Group companies as necessary.
- Your personal information may be stored for as long as is necessary for the purposes for which it is collected or such longer periods as may be required from time to time.
- Your personal information may be transferred to locations outside of South Africa and may reside outside of South Africa from time to time.
- CRS will share personal information with companies, organisations or individuals outside of CRS, if they have reason to believe that access, use, preservation or disclosure of the information is reasonably necessary to:
 - – meet any applicable law, regulation, legal process or enforceable government request;
 - – detect, prevent, or otherwise address fraud or security issues;
 - – protect against harm to the rights, property or safety of CRS, its clients or the public as required or permitted by law.
- CRS will take all reasonable safety measures to protect your personal information.
- Access to your personal information is restricted. Access to your personal information is only permitted to CRS employees in order to carry out their duties or to authorised third parties who are subject to the laws that require them to protect your personal information.

Please let CRS know if you:

- would like us to correct, update, or if appropriate delete your personal information in records;
- would like a copy of the personal information that we hold about you; or
- wish to report any misuse of your personal information to:

Telephone: 072 266 2599

Email: info@cyberretaliatorsolutions.com

Changes to this Privacy Policy

This Privacy policy may be changed from time to time. The latest version and date implemented will be noted at the end of the policy for ease of reference.

Date: April 2020